

BRIHANMUMBAI MUNICIPAL CORPORATION

CENTRAL PURCHASE DEPARTMENT

566, N.M.Joshi Marg, Byculla (w), Mumbai-400 011.

Tender no. CPD/ Dy.Ch.Eng./75/TDR/AE-3 for 2023-24

Subject :- Minutes of pre-bid meeting held on 22.03.2024 at 3:00 p.m.

Pre-bid meeting was held on 22.03.2024 at 3:00 P.M. under the chairmanship of A.M.C.(WS.) at conference hall at 2nd floor, Municipal Head Office, regarding e-tender for, regarding e-tender for "Providing Attendant Manpower Services for Education Department and Security Department of BMC for a period of three years (e-Tender ID - 2024_MCGM_1027937_1)."

Following officers of B.M.C. were present:

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|------------------------------|--------------------------------|------------------------------|
| 1) A.M.C.(WS.) | 2) Jt. M.C. (C.P.D.) | 3) C.A. (C.P.D.) |
| 4) Education Officer | 5) Dy Ch Engineer (M&E) CPD | 6) Chief Labour Officer |
| 7) Dy Edu.Officer (CPD) | 8) E.E. (Civil) C.P.D. i/c | 9) Jt. Law Officer |
| 10) Jt. Chief Labour Officer | 11) Chief Security Officer i/c | 12) Asst Engineer-3 (C.P.D.) |
| 13) Acc. Officer (CPD) -01 | 14) Acc. Officer (CPD) -02 | 15) Sr. A. & A.A. (C.P.D.) |

The following prospective bidders were present during meeting:-

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|---------------------------------------|--|---------------------------------|
| 1) M/s. Urmila International Services | 2) M/s. BVG India Ltd | 3) M/s. Eagle |
| 4) M/s. DS Enterprises | 5) Krystal Integrated Services Limited | 6) M/s. Smart Services |
| 7) M/s. All Services Global Pvt. Ltd. | 8) M/s. Laxmidatta Solutions Pvt. Ltd. | 9) M/s. CISS Services Pvt. Ltd. |

During the said pre-bid meeting, queries / suggestions received and raised by prospective bidders were discussed in the pre-bid meeting and satisfactorily replied. Also, as per the email received from prospective bidders the decisions taken are as follows,

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
1) M/s. Urmila International Services				
1	6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).	Experience. The tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Government or Central/State PSU in Maharashtra. The work shall have been successfully/ satisfactorily completed/ ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the start date of tender) in last five years. Tenderer should upload the copy of the same	Kindly request clarification on whether the provision of manpower across PAN India loctions in Permissible. Given our operational capabilities and infrastructure, we are equipped to extend our services nationwide. Hence, we seek confirmation on whether extending the scope beyond Maharashtra to PAN India locations align with the tender's requirements.	Tender Condition Prevails. Changes will be reflected in Corrigendum.
2	5. Flow of Activities of Tender, Point No. 05	Earnest Money Deposit (EMD) shall be paid online through mahatender portal https://mahatenders.gov.in on or before due date and time prescribed.	We kindly request consideration to permit the EMD submission via BG could be permitted in addition to the online mode specified in the tender documents.	Tender Condition Prevails.
2) BVG India Ltd				
1	e-Tender Notice	Minimum wages Act is strictly applicable. It is mandatory for the tenderer to quotes as per latest applicable minimum wages as per the law at time of bid submission. The tenderers whose rates exceed the minimum wages, only those bids will be considered.	<p>1. Requesting you to kindly specify which minimum wages are applicable (State/ Central/ Local Self, etc.).</p> <p>2. In fact, for better transparency and since it is a manpower contract, we request the department to kindly specify the salary structure. The bidder should have the discretion of quoting just the service charge over and above salaries specified by the department. Service charge should be the basis of award criteria.</p>	Minimum Wages as per Maharashtra Government Circular or BMC circular, whichever is latest. Please refer, Section 9 Point no. vii) Minimum wages act is strictly applicable. Rates quoted should be as per Minimum Wages circular of BMC CLO/12 2023-24 dtd 02.11.2023 OR Revised & considering bifurcation of Levies as per circular no CLO/09 2020-21 dtd 02.09.2020 or latest. 2.& 3. Tender condition prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
			<p>3. Moreover, As per the Office Memorandum, OM No. 6/1/2023- PPD dated 06.01.2023, published by the Government of India, Ministry of Finance, Department of Expenditure, the minimum service charge percentage is to be fixed as 3.85% and should not exceed 7%. (Attached herewith). Hence, abiding by the said Office Memorandum, we request the department to kindly amend this condition suitably.</p>	
2	<p>6. General instructions and conditions to the tenderers. : Eligibility Criteria 1.C)</p>	<p>Note: 1 For similar work criteria as mentioned above, for One or Two or Three similar works, minimum no. of locations shall be same as mentioned in above.</p>	<p>Sir, you will agree that for similar works of 80%, 60% or 40%, it is totally illogical to keep the minimum number of locations same. Naturally the value of work will depend upon the number of locations and hence along with the value of 80%, 60% and 40%, the locations should also proportionately change to 80%,60% and 40% respectively. Meaning, the entire quantum of work, including the value, locations, manpower etc. should be given the weightage of 80%, 60%and 40%.Requesting you to kindly suitably modify the clause in accordance with the CVC guidelines.</p>	<p>Tender Condition Prevails.</p>
3	<p>6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).</p>	<p>Note: 2. Value under single order/similar work of value – means total valueof contract. This can becumulative of different work orders issued under one contract/ establishment.</p>	<p>This is an illogical stipulation. As you will agree, one work order corresponds to one single work only. If the same establishment issues another Work order, then the same should be treated as different work altogether irrespective of its scope. It is quite evident from the fact that if an establishment has issued a new work order then, they mean a new work only, else the establishment would have given extension to the same work order. At no point of time multiple work orders can be cumulated to show a value of single work. Hence, different work order should necessarily be considered as different works only and in no way they should be cumulated. Kindly consider and amend the same suitably.</p>	<p>The condition is self explanatory. Tender Condition Prevails.</p>

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
4	6. General instructions and conditions to the tenderers. Eligibility Criteria B). Technical Documents Packet 'B' (Technical cover) 5)	Bidders may also require to upload Quality Control Certificate from appropriate authority.	Kindly specify which Quality Control Certificate does the Department expect.	The relevant valid Quality Control Certificate from appropriate authority, with regards to Manpower services such as ISO 9001, ISO 45001 or OHSAS.
5	6. General instructions and conditions to the tenderers- 3.The Three Packets system D) Details of Litigation history.	Depends upon the gravity of the submission made by the bidder inAnnexure-12 for litigation history, DMC (CPD) or Director as the casemay be will take suitable decision whether to consider the bid forfurther process or not.	We feel that only such cases/ incidences which have material adverse impact on the project to be executed should be considered. Other cases which do not have any material adverse impact on the project to be executed should not be taken into account, as all the companies are likely to have litigations which may not affect the company's capability or its ability to perform the said project.	Tender Condition Prevails.
6	6. General instructions and conditions to the tenderers- 4.Documents to be uploaded	The documents shall be attested from Gazetted officer of the State/Central Government or from the Officer of Brihanmumbai Municipal Corporation not below the rank of Assistant Engineer/Administrative Officer before scanning & uploading the same in Packet –A & B.	Kindly allow self-attested documents as is allowed in all Central/ State Government tenders nationwide. Also this process is very tenders nationwide. Also this process is very time consuming as it is not possible to approach the officer of the State/Central Government so easily. Alternatively attestation from a notary should be allowed.	Accepted. Changes will be reflected in Corrigendum.
7	6. General instructions and conditions to the tenderers- 12.Name of Partners	All tenderers must disclose the Names and Addresses of their partners, if any, in the particular contract. Any tenderer failing to do so shall render him liable to have his EMD forfeited and the contract, if entered into, cancelled at any time during its currency. Further, it shall invite penal action including black-listing.	Non submission of any such information should at the most lead to disqualification and not forfeiture of EMD or blacklisting, as you will agree that such non-disclosure is not a grave offence of any criminal nature. Kindly amend the same.	Tender Condition Prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
8	6. General instructions and conditions to the tenderers- 19.Firm Price	The prices quoted shall be firm and no variation will be allowed on any account whatsoever. The rates quoted shall be inclusive of all taxes and duties applicable.	The minimum wages are subject to revision on regular basis. Thus, being the Principal Employer, we request the Department to kindly incorporate suitable Price Variation clause which will cover the Wages escalation.	The price variation in accordance with time to time revision of Minimum wages, as per Govt. of Maharashtra/ BMC circular.
9	6. General instructions and conditions to the tenderers- 32.Taxes and Duties Sr.no.(2)	Rates accepted by BMC shall hold good till completion of work and no additional individual claim shall be admissible on account of fluctuations in market rates; increase in taxes /any other levies/tolls etc. except that payment recovery for overall market situation shall be made as per price variation and if there is any subsequent change(after submission of bid) in rate of GST applicable on the work/services to be executed as per tender, i.e. any increase will be reimbursed by BMC whereas any reduction in the rate of GST shall be passed on to BMC as per the provisions of the GST Act.	We request the Department to ask rates without GST, whether applicable or not, and reimburse the same at actual as applicable from time to time.	Rates accepted by BMC shall hold good till completion of work, except revision in Minimum wages, the rates variation shall be allowed. No additional individual claim shall be admissible on account of fluctuations in market rates; increase in taxes /any other levies/tolls etc. except that payment recovery for overall market situation shall be made as per price variation and if there is any subsequent change(after submission of bid) in rate of GST applicable on the work/services to be executed as per tender, i.e. any increase will be reimbursed by BMC whereas any reduction in the rate of GST shall be passed on to BMC as per the provisions of the GST Act.
10	6. General instructions and conditions to the tenderers- 60. Miscellaneous :- Clause d) IV	The penalty applicable for replacement of "Key Personnel" within the first six months of the contract shall be Rs. 50,000/- per change in resource, Maximum one replacement is permissible in the first six months.	As you are aware there is continuous attrition of employees irrespective of the salary component of the employee. Many a times, it is not in the hands of the employer to retain the employees because of various reasons like, monetary, family, relocation, etc. If, a suitable replacement of the key personnel is provided by the service provider then no penalty should be levied on the service provider. kindly consider the same.	Tender Condition Prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
11	6. Special condition of contract 1.GENERAL CONDITIONS OF CONTRACT (GCC)- Q	Minimum wages will have to be paid by service provider / contractor as per Maharashtra state Govt. Rules and adopted by BMC from time to time.	Requesting you to kindly specify which minimum wages are applicable (State/ Central/ Local Self, etc.).	The condition is self explanatory.
12	6. Special condition of contract 1.GENERAL CONDITIONS OF CONTRACT (GCC) V. i)	Ensure Animal (quadrupeds), honey bee, bats, bees, pigeon, Flies free environment in the premises of BMC.	Any animal can be stooped from entering in the premises but any flying creatures cannot be controlled by the attendant. Kindly remove this clause.	Tender Condition Prevails.
13	6. Special condition of contract 6. SCOPE OF WORK IS AS FOLLOWS	SCOPE OF WORK IS AS FOLLOWS	We fail to understand that if the entire scope of work is of security guard and watch and ward duty, then why does the eligibility criteria does not permit experience of security work? Such clause restricts competition and inadvertently favours select few bidders. Thus, we earnestly request the department to consider the experience of security which is of much higher quality than that of the attendants.	Manpower which can perform multi purpose work is required. Hence, tender condition prevails.
14	6. Special condition of contract 6. SCOPE OF WORK IS AS FOLLOWS II) For Attendant services of Security department:	Maintain the premises of the Municipal Hospitals, Maternity Homes, PAP Building, Fire Stations, ward office. HBT Clinic Dispensary and important locations as point wise.	We did not understand what to maintain in these premises?	Please refer tender condition 6. Special condition of contract 6. SCOPE OF WORK.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
15	6. Special condition of contract 6. SCOPE OF WORK IS AS FOLLOWS II) For Attendant services of Security department 11)	The nature of works/services shall be of providing Watch & Ward to prevent fresh encroachment, damages and theft of the properties, to prevent re-erection unauthorized structures on land after demolition of unauthorized structures and day to day administration and management of the Authority's properties by the Agency.	We fail to understand that if the entire scope of work is of security guard and watch and ward duty, then why does the eligibility criteria does not permit experience of security work? Such clause restricts competition and inadvertently favours select few bidders. Thus, we earnestly request the department to consider the experience of security which is of much higher quality than that of the attendants.	Manpower which can perform multi purpose work is required. Hence, tender condition prevails.
16	Annexure Sr.No.9	Location of other works owned by the firm/Service Provider (if any).	Does the department mean office locations? Kindly specify.	Other office locations of the bidder/ geographical presence.
17	Annexure 3- Sr.No. 17	I/We, hereby uploaded the copy of registration and latest paid challan for contribution under EPF & MP Act 1952 as our	Kindly clarify what is MP Act 1952 ?	Employee's Provident Funds & Miscellaneous Provisions Act, 1952
18	Annexure 3- Sr.No. 20	Further, we do hereby undertake and commit that we have not offered/supplied the subject services/ similar services/systems or sub systems in the past one year in the Maharashtra State for quantity variation up to – 50% or + 10% at a price lower than that offered in the present bid to any other outside agencies including Govt. /Semi Govt. Agencies and within BMC also.	Prices quoted for works are dependent on many factors for that particular work, like location, wages prevailing in that location, transportation facilities, boarding facilities, manpower availability, living standards and so many other factors. Hence price quoted for different works will definitely vary (positively or negatively). Hence this clause is unjustifiable. Kindly amend.	Tender Condition Prevails.
19	Annexure 3- Sr.No. 22	I/We (Full Name in the Capital Letters starting with surname) the / Managing Partner / Managing Director / Holder of the Business / Authorized Distributors for the Establishment / Firm / Registered Company named herein below do here offer to Provide Attendant Manpower Services as mentioned in the tender & in accordance with the specifications therein.	Kindly also include POA holder or Authorized Signatory.	Tender Condition Prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
20	Annexure 7-12)Note 3	The rates to be quoted in this tender shall be inclusive of all the taxes as applicable.	<p>A service provider cannot anticipate in case the government levies any new tax. Thus requesting you to kindly reimburse such new tax is levied by the government.</p> <p>As per the Manual for Procurement of Works as published by the Department of Expenditure, Ministry of Finance, Government of India (updated June 2022), pg. no. 68 (pdf pg. no. 91), "Asking for a bid-price inclusive of taxes/ GST would be a violation of the GST Act. Bid format may be suitably modified accordingly". Hence, abiding the said guidelines, we request the department to kindly ask the bids exclusive of GST.</p>	Tender Condition Prevails.
21	Annexure 13-Rate Analysis	Annexure 13	<p>Since this is a manpower supply tender, we feel bidder should not be given the discretion of quoting the rates. This increases the chances of collusive practice and MCGM may land up paying extra cost. Instead the most transparent way is that MCGM gives the entire wage break up and stipulate the salary structure in the tender and compel the bidder to abide by the same. The bidders should have the discretion of quoting only the service charge which should be the basis for award of work. Moreover, as per the Office Memorandum, OM No. 6/1/2023-PPD dated 06.01.2023, published by the Government of India, Ministry of Finance, Department of Expenditure, the minimum service charge percentage is to be fixed as 3.85% and should not exceed 7%. (Attached herewith). Hence, abiding by the said Office Memorandum, we request the department to kindly amend this condition suitably.</p>	Tender Condition Prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
22	Annexure – 14 Declaration (Affidavit about Blacklisting) Sr.no.5)	We hereby declare that Government of India or any other Government Body has not declared us ineligible/ blacklisted/ debarred/ banned for any reason whatsoever, in the past. Also we declare that no negative/penal order from any Govt. or Private body has been passed against us for any of our works/contracts. We undertake to declare all such incidences or works, if any, mentioned herein, with documentary evidence, along with the bid submission.	We request the MCGM to frame this clause as on date of submission of the bid.	Tender Condition amended as. We hereby declare that Government of India or any other Government Body has not declared us ineligible/ blacklisted/ debarred/ banned for any reason, in the present. Also we declare that no negative/penal order from any Govt. or Private body has been passed against us for any of our works/contracts. We undertake to declare all such incidences or works, if any, mentioned herein, with documentary evidence, along with the bid submission.
23	Annexure – 14 Declaration (Affidavit about Blacklisting) Sr.no.6)	We acknowledge, understand and accept that any such incidence, if any, falling under clause 5 above, shall summarily lead to our disqualification from the present bidding process, until it has been reversed/ set aside by judicial/ arbitral order as on date of submission of bid and any pending/ ongoing petitions/ litigations/ arbitrations shall not be considered.	What if such blacklisting/debarred/ banning is reversed or set aside by the issuing authority itself? Ideally such bidders shall be allowed to bid.	Tender Condition amended as. We acknowledge, understand and accept that any such incidence, if any, falling under clause 5 above, shall summarily lead to our disqualification from the present bidding process, until it has been reversed/ set aside by judicial arbitral order/ issuing authority as on date of submission of bid and any pending/ ongoing petitions/ litigations/ arbitrations shall not be considered.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
3) M/s. Eagle				
1	Section 5. Flow of Activities of Tender	Earnest Money Deposit (EMD) shall be paid online through mahatender portal https://mahatenders.gov.in on or before due date and time prescribed	Kindly allow EMD payment in thr form of Bank Guarantee OR Fixed Deposit Receipt as it is very high value	Tender Condition Prevails.
2	Section 6. GENERAL INSTRUCTIONS AND CONDITIONS TO THE TENDERERS Eligibility Criteria 1 Who can Quote (A)	Only the reputed agencies:- Limited Company or Private Ltd. Company registered under the companies Act, 1956, Partnership firm registered under Partnership Act, 1932, Govt. and semi-govt Units who have executed work of similar nature and value under single order in hand/ongoing {i.e. " Similar work" means the work of providing manpower services in Govt./Semi-Govt., PSU, Semi Govt. Local Bodies in minimum locations as mentioned in the following table are qualified to fill and submit the tender.	We would also like to inform you that We, M/s. Eagle Security and Personnel Service is a highly reputed proprietorship firm and provides various manpower services to State Govt., Central Govt. PSU, Banks, Municipal Corporations including BMC etc., at pan India Level since last more than 43 years. Being a highly reputed proprietary firm we have a clear objection against this clause as the said clause is preventing us from participating in the above tender despite of fulfilling all other eligibility criteria and having the capability and expertise of executing the said work. We believe that reputation of any business organization should be measured by its past performance and proven track record and not by the structure of incorporation. Whereas an inclusion beyond the companies act has been made by rightly allowing partnership firms which would add to better participation and competition, hence leaving out proprietary firms alone seems unjust. Hence we need your help & consideration for amendment in eligibility criteria to enable us to participate in the above referred tender by allowing proprietary firms to participate.	Tender Condition Prevails.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
3	Section 6. GENERAL INSTRUCTIONS AND CONDITIONS TO THE TENDERERS Eligibility Criteria 1 Who can Quote(C)	Experience:-The Tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Govt or Central/State PSU in Maharashtra. The work shall have been successfully/satisfactorily completed/ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the start date of tender) in last five years. Tenderer should upload the copy of the same.One similar work of value equal to or more than Rs.1,02,61,60,000/- (i.e. minimum 80% of the turn over value) in last five years for carrying similar work. OR	It is suggested to reduce minimum no. of locations from 250 to 200 in a single order for experience of providing minimum 1250 manpower. This adjustment is recommended because the current requirement of 250 locations is deemed excessively high. By lowering this threshold, it will encourage greater participation from potential bidders and foster healthier competition in the tender process.	Tender Condition Prevails.
	Section 6. GENERAL INSTRUCTIONS AND CONDITIONS TO THE TENDERERS Eligibility Criteria 1 Who can Quote(C)	Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five years for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e.minimum 40% of the turn over value) in last five years for carrying similar work. Bidder shall provide certified copies of the Executed service orders/Work Ordersalong with completion certificates/ for ongoing works in Government/Semi Government, PSU, Semi Government Local bodies in support of the experience as provided in this clause. The experience of providing manpower of Housekeeping/Housekeeper or security guards shall not be considered. Statement of Experience Certificates shall be uploaded during the submission of the tender		
	Section 6. GENERAL INSTRUCTIONS AND CONDITIONS TO THE TENDERERS Eligibility Criteria 1 Who can Quote(C)	Note :-1. For similar work criteria as mentioned above, for One or Two or Three similar works, minimum no. of locations shall be same as mentioned in above.2. Value under single order/similar work of value – means total value of contract. This can be cumulative of different work orders issued under onecontract/establishment.	Further we request you to clarify our below points;Based on our understanding, Note No.1 & 2 clarifies that the requirement of “experience of providing minimum 1250 manpower with minimum 250 locations in a single work” it can be cumulative total of different work orders issued under one contract/establishment.	Tender Condition Prevails. Changes will be reflected in Corrigendum.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
4) M/s. DS Enterprises				
1	Section 4- Sr.no.12 & Section 5.Flow of Activities of Tender-Sr.no.6 & Section 6. GEN. INSTRUONS & CONDNS TO THE TENDERERS- 24.Scrutiny Fee:	Scrutiny fee to be paid after opening of packet A ?	Where and how and much to pay ?	Scrutiny fee is Rs.25,000 +18% GST=Rs.29,500/-. For further details please refer Section 4.Instructions to Vendors point no. 12
2	6. GEN. INSTRUONS & CONDNS TO THE TENDERERS- Eligibility Criteria (B) Turnover & Net Worth:-	Average annual Turnover should be 128.27 cr ?	From where this amount came because as per CVC guidelins and other tenders of MCGM its 30% of Contract value which is 42.76 Cr and avg turnover should be 12.82.cr	Please refer Header Data for Estimated amount. Average annual turnover criteria complies CVC norms.
3	6. GENERAL INSTRUCTIONS AND CONDITIONS TO THE TENDERERS- 33.Information regarding payment	NOC of vigilance Dpt	Is it require every month or at the end of contract last bill	As per BMC's Vigilance Dept's due procedure work orders are selected randomly.
4	6. Special condition of contract 1.G.C.C.(GCC)-JJ)	Safety gadgets to be supplied.	For this as per MCGM circular 4% is given Kindly apply the same in this.	Please refer BMC's circular appended with Corrigendum.

S.No.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
5	Annexure 13- Rate Analysis	Reliever from existing no of manpower mentioned.	Which means 4169 includes relievers.	Manpower requirement includes relievers
6	Annexure 13- Rate Analysis	Kindly fill in the blank amounts/ percentages except service charge	Kindly fill in the blank amounts/ percentages except service charge	Tender Condition Prevails.
7	Section 9. Details of the Item Data Bid-wise vii)	Kindly provide both the circulars	Kindly provide both the circulars	Circular will be appended with Corrigendum.
8	Annexure 13- Rate Analysis - ix	DA increases every 6 months .	Will this be reimbursed every 6 months during 3 years of contract?	As per time to time amendments by Maharashtra Govt./ BMC's Labour Department.
9	Annexure 13- Rate Analysis - vi	Service charge as per BMC is 1% to 5% but as per ministry of finance dept circular Service charge should be minimum 3.85%.	Kindly apply the same in this	Tender Condition Prevails.

5) M/s. Krystal Integrated Services Limited

<p>1</p>	<p>6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).</p>	<p>Experience. The tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Government or Central/State PSU in Maharashtra. The work shall have been successfully/satisfactorily completed/ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the start date of tender) in last five years. Tenderer should upload the copy of the same.</p> <p>One similar work of value equal to or more than Rs.1,02,61,60,000/- (i.e. minimum 80% of the turn over value) in last five years for carrying similar work OR Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five years for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five years for carrying similar work.</p>	<p>Experience. The tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Government or Central/State PSU in Maharashtra. The work shall have been successfully/satisfactorily completed/ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the start date of tender) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work. Tenderer should upload the copy of the same.</p> <p>One similar work of value equal to or more than Rs.1,02,61,60,000/- (i.e. minimum 80% of the turn over value) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work. OR Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work. OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work.</p>	<p>Experience. The tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Government or Central/State PSU in Maharashtra. The work shall have been successfully/satisfactorily completed/ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the publishing date of tender) in last five audited financial years (2018-19 to 2022-23). Tenderer should upload the copy of the same.</p> <p>One similar work of value equal to or more than Rs.1,02,61,60,000/- (i.e. minimum 80% of the turn over value) in last five audited financial years (2018-19 to 2022-23)for carrying similar work OR Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five audited financial years (2018-19 to 2022-23) for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum</p>
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				40% of the turn over value) in last five audited financial years (2018-19 to 2022-23) for carrying similar work.
	6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).	Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five years for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five years for carrying similar work.	Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work. OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five financial years (2018-19 to 2022-23) and current financial (2023-24) year up to last date of previous month of date of publishing the tender for carrying similar work.	Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five audited financial years (2018-19 to 2022-23) for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five audited financial years (2018-19 to 2022-23) for carrying similar work.
	6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).	Note: 2 Value under single order/similar work of value – means total value of contract. This can be cumulative of different work orders issued under one contract/establishment.	Value under single order/similar work of value – means total value of contract from Single Work order issued under one contract/establishment to be consider	Tender Condition Prevails.
2	6. General instructions and conditions to the tenderers. 9.Paying E.M.D.	Paying EMD - Rs. 4,27,55,32,958.40/- The tenderer shall have to pay EMD through online payment only.	This is big amount for online transaction Kindly request you to please consider in Bank Guarantee from Nationalized or scheduled bank. Also, please provide bank gurantee format along with beneficary Details.	Tender Condition Prevails.
3	1.e-Tender Notice	As these services falls under “Pure Services”. Hence GST is exempted (As per the Circular no. CA(F)/FRT/31 dated 29.11.2017)	There is a contradiction in tender with respect to GST to be charged, as as per Pg 5 it has been mentioned that GST is exempted as this is a pure service contact but as per Pg 16 it states that quote shall be inclusive of all taxes inclusive GST.	Condition is self explanatory.

	6. General instructions and conditions to the tenderers. Eligibility Criteria - 3.The Three Packet System- C) Packet - C (Financial Bid)- Note 4 (a) & (b) & 32.Taxes and duties	GST and other state levies/cess which are not subsumed under GST will be applicable. The tenderer shall quote inclusive of all taxes applicable at the time of bid submission. It is clearly understood that BMC will not bear any additional liability towards payments of any Taxes & duties.	So please let us know whether the contract is exempted or not under GST and if exemption is available then let us know the notification/section under GST Act.	Currently, As these services falls under "Pure Services". Hence GST is exempted (As per the Circular no. CA(F)/FRT/31 dated 29.11.2017). However, if future if any amendments are made, it shall be binding on both parties.
4	6. General instructions and conditions to the tenderers. Eligibility Criteria - 3.The Three Packet System	(Annexure-4)-Performa for Service provider to be submitted in Packet -B and page No 14 cluase no 3. The three packtes system point no 4 is to be submitted packet -A	Both Clauses are is found contradictory with each other. Request your good office to confirm, whether Annexure -4 format page no. 50 mentioned in tender document is need to submit in Packet A or packet B	To be uploaded in Packet A
5	6. General instructions and conditions to the tenderers. Eligibility Criteria - 1. Who can Quote	Annexure -2, Annexure – 3 & Annexure – A-Irrevocable Undertaking	Since with refer to page no 12 clause no 1- A only reputed agencies like Limited company or Private limited companies can participate in this tender. So we request you please amend the format of Annexure -2, Annexure – 3 & Annexure – A-Irrevocable Undertaking	Word "proprietor" stands deleted. 'Holder of Business' be substituted as 'Holder of Power of Attorney.' Change will reflect in Corrigendum.
6) M/s. Smart Services				
1	1.e-Tender Notice EMD (Rs.) Rs.4,27,60,000/-	Last date for payment of Earnest Money Deposit (EMD) online is on or before Bid Submission Closing Date and Time and time prescribed. The vendors having standing deposit shall also have to pay EMD amount online	Kindly allow payment of EMD through Bank Guarantee mode.	Tender Condition Prevails.

2	Section 9. Details of the Item Data Bid-wise: (Rates to be filled by the tenderer in commercial offer)	Providing Attendants services for 8 Hrs shift.	Kindly specify whether aforesaid attendants are to be considered in unskilled or skilled category.	Attendant services are considered under Unskilled category.
3	6. General instructions and conditions to the tenderers.	<p>14. Contract deposit</p> <p>Successful tenderer shall have to pay a contract deposit @ 5% of the total contract cost either in the form of DD or in the form of Bankers' Guarantee from the Banks, list of which is displayed at Reserve Bank of India's following website:- 'rdocdocs.rbi.org.in/rdocdocs/publications/pdfs/84656.pdf'</p>	<p>With reference to Govt. Resolution dated 01.12.2016 of Department of Industry, Energy and Labour, Govt of Maharashtra, Security deposit of 3% of one year contract value or 5% of one year contract value to be paid by the successful bidder.</p> <p>Besides, as per standard bid document of Municipal Corporation of Greater Mumbai, successful tenderer shall pay an amount equal to 2% of contract sum as contract deposit.</p> <p>In light of above provisions, it is requested to please suitably amend the aforesaid clause of tender document.</p>	Tender Condition Prevails.
7) M/s. All Services Global Pvt. Ltd.				
1	6. General instructions and conditions to the tenderers. Eligibility Criteria 1. C).	<p>Experience.</p> <p>The tenderer in their own name shall have experience of providing minimum 1250 manpower with minimum 250 locations in a single work in Central/State Government or Central/State PSU in Maharashtra. The work shall have been successfully/satisfactorily completed/ongoing works for the same (ongoing work=should be executed to minimum 75% on or before the start date of tender) in last five years. Tenderer should upload the copy of the same.</p> <p>One similar work of value equal to or more than Rs.1,02,61,60,000/- (i.e. minimum 80% of the turn over value) in last five years for carrying similar work OR</p>	<p>Eligibility Criteria 1A read with C) - stipulating Experience in Maharashtra and 250 locations in single work in Maharashtra are more limiting.</p> <p>The clause seems more inappropriate and inequitable one the criteria set forth in tender for location and bidder participation and restrict healthy and fair competition Hence we humbly pray to review revisit and suitably modify the Eligibility Criteria to make avenue for bidder to be eligible to participate in the bid in order to justify fairness</p>	Tender Condition Prevails. Changes will be reflected in Corrigendum.

		Two similar works of value equal to or more than Rs.76,96,20,000/- (i.e. minimum 60% of the turn over value) in last five years for carrying similar work OR Three similar works of value equal to or more than Rs.51,30,80,000/- (i.e. minimum 40% of the turn over value) in last five years for carrying similar work.		
2	Section 5.Flow of Activities of Tender-Sr.no.5	Instruction to the bidder 5 -flow of Activity of Tender Sr. No 5 Earnest Money Deposit (EMD) Shall be paid online through mahatender portal https://mahatenders.gov.in on or before due date and prescribe As the EMD amount is huge therefore we humbly request you to kindly accept EMD in the form of Bank guarantee	As the EMD amount is huge therefore we humbly request you to kindly accept EMD in the form of Bank Guarantee	Tender Condition Prevails.

Sd/-
Acc. Officer (CPD) -01

Sd/-
Asst Engineer-3 (C.P.D.)

Sd/-
Chief Security Officer i/c

Sd/-
Jt. Law Officer

Sd/-
E.E. (Civil) C.P.D. i/c

Sd/-
Dy Edu.Officer (CPD)

Sd/-
Chief Labour Officer

Sd/-
Dy Ch Engineer (M&E) CPD

Sd/-
Education Officer

Sd/-
C.A. (C.P.D.)

Sd/-
Jt. M.C. (C.P.D.)

Sd/-
AMC (WS)